



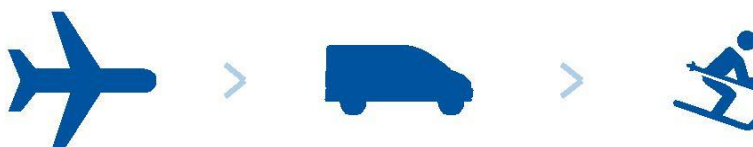
DAYS OF SERVICE

Service working every Saturday and Sunday starting
from the 7th of December 2024 to the 30th of March 2025
and special rides on the following days:
26th of December and 2nd of January

Tickets must be purchased on-line within FRIDAY MORNING (h 8.00)
before the weekend of departure

PRICES AND CONDITIONS

- One-way ticket..... Euro 44,00
- One-way ticket *from/to Bergamo Orio al Serio*..... Euro 46,00
- One-way ticket *from/to Milano Linate and Milano Centrale*..... Euro 50,00
- One-way ticket *from/to Trento train station and Bolzano*..... Euro 24,00
- Children 0-7 years old (every paying adult) **FOR FREE**
- Children 8-11 years old (every paying adult) **50% reduct.**
- One hand and one store luggage every paying person **FOR FREE**
- Extra luggage..... Each way € 10,00
- Ski bags, always extra Each way € 5,00
- Pets, upon request Each way € 10,00
- Children's seat on request if available **FOR FREE**



www.flyskishuttle.com

T&C OF SALE

The ticket must be printed or presented in e-ticket mode to the hostess if present in the airport arrivals area or to the bus driver in the case of a return journey.

- **You must buy your ticket online by 8 am on FRIDAY MORNING of the arrival/departure** on Saturday and Sunday. Later on it is possible to make reservations only through our Customer Service or directly at the airport, subject to availability and timing issues. If a religious or/and a public holiday will take place on Friday, the reservation will be closed on the previous working day at 8am.
- **THE DETAILS ON THE TICKET (dates, airport of arrival/departure, route, stops, phone numbers) MUST BE CAREFULLY READ** by the customer at the time of booking. Trentino Holidays is not responsible for mistakes caused by typing errors made by the customer. Any mistakes or errors must be communicated calling our Customer Service (+39 0461 391111) or by email to booking@flyskishuttle.com within 48 hours upon receiving the ticket.
- **The ticket must be kept and handed over to the HOSTESS at the arrivals area in the airport (a desk is conveniently located with the signboard "FLY SKI SHUTTLE") or to the bus driver in case of a return trip.**
- Arriving passengers at the airport must report immediately to the FlySki hostess.
- **Departing passengers must be at the pick-up point at least 15 minutes before the pick-up time written on the ticket.**
- DELAYS are possible at departure time with a maximum of 45 minutes of waiting time. Trentino Holidays is not responsible for longer delays, caused by weather conditions and/or heavy traffic and/or delayed connections. The arrival times are only indicative.
- One piece of hand luggage and one piece of luggage to be stored in the luggage compartment are free of charge for each paying customer. **For extra luggage, reservation is mandatory and an extra fee of 10 euros (per segment) applies**, regardless of weight and size. It is the customer's responsibility to check their luggage during travel. In order to avoid mix up or lost luggage when changing vehicles, a label with first name, last name, address and telephone number must be attached to each piece of luggage in a recognizable way.
- **For the transport of ski equipment, reservation must be made and a fee of 5 euros per ski bag, per segment, applies.**
- **Transport of dogs, cats or other small-sized domestic pets is allowed only upon reservation and the payment of a 10 euros fee per segment.**
- Customers who miss ride 1, in order to be admitted on ride 2, must re-purchase a one-way ticket, provided there are still seats available on ride 2; otherwise, they won't be eligible for any refund. Customers, who booked ride 2 and arrive in time to take ride 1, can do so at no extra cost in case there are still seats available on ride 1.
- **CANCELLATION:** customers are entitled to a refund only if they cancel their transfer by fax or e-mail at least 8 working days prior to the departure day (for return tickets the date of departure will serve as proof). No partial refund will be made for return tickets.
- **NO SHOW:** in case of NO SHOW for the outward journey, we automatically cancel the return ticket.
- It is forbidden to take on the bus any kind of beverage (alcoholic or not) during the transfer without the permission of the driver. The infringement of this rule will result in an immediate removal of the passenger from the vehicle and the interruption of the transfer service.
- **At the sole discretion of the hostess, driver and/or other personnel on duty:** passengers who are disruptive, offensive and/or harmful towards either personnel or other passengers won't be allowed on board and no refund will be given.
- FlySki Shuttle is a cooperative enterprise allowing us to offer low fares. The organization may substitute buses along the route where it deems necessary.